



## Frequently Asked Questions

**Q. What happens when it freezes?**

**A.** When the temperature drops to or below the freezing point, it doesn't have any affect because if the downspout cannot block up there is never any water in the gutter to freeze.

**Q. Does water in the gutter run over during heavy rainfall?**

**A.** No, FilterFlow contains a special coating that makes it non-absorbent, allowing large volumes of water to flow freely. It can handle as much water as the gutter is capable of handling.

**Q. Do you need to clean it?**

**A.** FilterFlow may need some light looking after. In most cases, leaves and debris slide off the surface or just blow away. However, in some instances, removal of immovable debris located in areas where air cannot lift away debris may be necessary. It is suggested that homeowners clear any debris caught on top of the foam filter. If you replace or clean your roof, you also must protect the gutter area from roof grit or any cleaning chemicals.

**Q. How do you install it around the gutter spikes?**

**A.** FilterFlow slides right underneath the gutter spikes.

**Q. Do birds and other animals harm the foam?**

**A.** No, FilterFlow helps get rid of the reasons why small animals are attracted to the gutter area. FilterFlow material cannot be made into nests for birds and squirrels because the material cannot be woven into anything significant enough to make a nest out of. FilterFlow helps removes the buildup of acorns and pinecones in the gutters, so small animals will not search for food there either. Rodents will not try to chew on FilterFlow because the material is not hard enough for them to file their teeth on.

**Q. What about the tiny pieces of gravel from the roof shingles?**

**A.** The gravel passes right through and gets washed down the downspout.

**Q. Does the heat from the sunlight harm the foam?**

**A.** No, only the very top surface gets a little stiff. The rest of the filter is shaded so the sun's ultra-violet rays cannot harm it.

**Q. Can the wind blow it out of the gutter?**

**A.** No, it fits comfortably in the gutter and under the spikes.

**Q. Do you offer a warranty?**

**A.** Yes, FilterFlow carries a 5 year performance warranty.

**Q. Why use FilterFlow instead of metal or aluminum gutter guards and covers?**

**A.** FilterFlow is both ice and snow resistant. Cold metal and aluminum covers create large icicles overhead as water freezes on contact.

Unlike metal or aluminum gutter protectors, FilterFlow does not create any noise when it rains and also will not rust, dent, or crack.

FilterFlow is invisible from street-view and will not interfere with the beauty of your home.

**Q. Why use FilterFlow instead of another gutter filtration product?**

**A.** FilterFlow is superior to other gutter filtration products for several reasons. It has been weather and compression tested and is proven to have 60% higher force stability than similar products.

FilterFlow has been clinically tested and confirmed to prevent the infestation and breeding of insects in rain gutters. It has been independently reviewed and accredited by industry renowned entomologists and approved as a green building product.

**Q. Does FilterFlow require any maintenance?**

**A.** FilterFlow totally blocks off any openings into the gutter, as a result debris like leaves and pine needles cannot enter the gutter cavities and cause blockages. However, as you will note in our 5 Year Warranty Card on our website, in certain conditions, debris may collect where air cannot lift away debris. These areas must be cleared to keep FilterFlow product working accurately. We suggest that homeowners clear away any excess debris in order to obtain most favorable results from the FilterFlow gutter filtration system.